

ED 367 128

FL 021 314

AUTHOR Takahashi, Satomi  
TITLE Transferability of Indirect Request Strategies.  
PUB DATE 93  
NOTE 47p.; Revised version of paper entitled  
"Transferability of L1 Indirectness Strategies to L2  
Contexts" presented at the Annual International  
Conference on Pragmatics and Language Learning (6th,  
April 1992).  
AVAILABLE FROM University of Hawaii Working Papers in ESL (UHWPEL),  
Dept. of English as a Second Language, University of  
Hawaii at Maroa, 1890 East-West Road, Honolulu, HI  
96822 (\$10).  
PUB TYPE Reports - Research/Technical (143) --  
Speeches/Conference Papers (150)  
EDRS PRICE MF01/PC02 Plus Postage.  
DESCRIPTORS \*English (Second Language); Japanese; Language Usage;  
\*Pragmatics; Second Language Instruction; Second  
Language Learning; \*Transfer of Training

## ABSTRACT

This report examines the transferability of five indirectness strategies realized by the "conventions of usage" of Japanese indirect requests when Japanese learners of English realize English indirect requests in four situations. Subjects representing two proficiency groups--beginning/intermediate and highly advanced--were asked to undertake an acceptability judgment task for five indirect request expressions in Japanese and English, respectively, for each situation. The transferability rate was computed for each situation by subtracting the acceptability rate of the English indirect request from the acceptability of the corresponding Japanese indirect request. The obtained transferability rate was considered as representing the psycholinguistic markedness of each strategy, which determined its language-specificity/neutrality. The results indicate that contextual factors played a major role in determining transferabilities at the pragmatic level. Furthermore, some proficiency effects on the transferabilities of those indirectness strategies were identified. Based on those findings, further attempts were made to explore what kind of contextual factors were most likely to affect transferability. (Contains 16 endnotes and 51 references.)  
(Author/AB)

\*\*\*\*\*  
\* Reproductions supplied by EDRS are the best that can be made \*  
\* from the original document. \*  
\*\*\*\*\*

## TRANSFERABILITY OF INDIRECT REQUEST STRATEGIES

SATOMI TAKAHASHI

*PhD Program in Second Language Acquisition  
University of Hawai'i*

This study is intended to examine the transferability of five indirectness strategies realized by the "conventions of usage" of Japanese indirect requests when Japanese learners of English realize English indirect requests in four situations. Subjects representing two proficiency groups (beginning/intermediate (Low ESL Group) and highly advanced (High ESL Group)) were asked to undertake an acceptability judgment task for five indirect request expressions in Japanese and English, respectively, for each situation. The transferability rate was computed for each indirectness strategy for each situation by subtracting the acceptability rate of the English indirect request from the acceptability rate of the corresponding Japanese indirect request. The obtained transferability rate was considered as representing the "psycholinguistic markedness" of each strategy, which determined its language-specificity/neutrality. The results clearly indicated that contextual factors played a major role in determining transferabilities at the pragmatic level. Furthermore, some proficiency effects on the transferabilities of those indirectness strategies were identified. Based on those findings, further attempts were made to explore what kind of contextual factors were most likely to affect transferability and to pursue a possible explanation for obtained results of proficiency effects on the transferabilities of the indirect request strategies.

## INTRODUCTION

A central concern of transferability studies has been to determine *how*, *why*, and *when* L1 features can be transferred to an L2 (see Andersen, 1983; Eckman, 1977; Gass, 1979; Jordens, 1977; Kellerman, 1977, 1978, 1979a; Zobl, 1980; and others). Much of the research on transferability, however, has revolved around the investigation of syntactic, lexical, and semantic features. Little attention has been paid to transferability as it relates to pragmatics. Rather, what has interested IL pragmatics researchers is detecting the "fact" of pragmatic transfer as a possible source of miscommunication without seriously examining the "conditions" or "process" of pragmatic transfer (see Beebe et al., 1990; Olshtain, 1983; Wolfson, 1989, Ch. 7; and others).

The current study is intended to examine "transferability" at the pragmatic level. Specifically, an effort is invested here in clarifying the nature of transferability observed in L2 production requiring pragmatic competence. First, however, it is necessary to review how SLA researchers have been dealing with the notion of "transferability." Subsequently, another attempt will be made to examine to what extent the notion of "transferability" has been explored in the area of IL pragmatics.

PERMISSION TO REPRODUCE THIS  
MATERIAL HAS BEEN GRANTED BY

Satomi  
Takahashi

TO THE EDUCATIONAL RESOURCES  
INFORMATION CENTER (ERIC)

U.S. DEPARTMENT OF EDUCATION  
Office of Educational Research and Improvement  
EDUCATIONAL RESOURCES INFORMATION  
CENTER (ERIC)

This document has been reproduced as  
received from the person or organization  
originating it.

Minor changes have been made to improve  
reproduction quality.

Points of view or opinions stated in this document  
do not necessarily represent official  
of ERIC position or policy.

BEST COPY AVAILABLE

### On the Notion of Transferability

In order to define "transferability," a number of criteria have been suggested. Based on the Markedness Differential Hypothesis (MDH), Eckman (1977) proposed "typological markedness" as a transferability criterion.<sup>1</sup> According to Eckman, the more typical and unmarked the structures are, the more likely they will be transferred, thereby connecting transfer with universality.

"Universality" was also suggested as a transferability criterion by Gass (1979). She argued that "the likelihood of the transferability of linguistic phenomena must take into account *both* target language facts and rules of universal grammar" (p. 343). Specifically, Gass suggested for the area of syntax that transferability is mainly determined by the following three conditions, which interact with language universals: (1) surface structures in L1 correspond to those in L2; (2) the TL and the transferred patterns manifest a high degree of perceptual salience; and (3) the transferred pattern has a less elliptical structure than the corresponding target-language pattern.

By placing more emphasis on L2 structural properties than L1, Zobl (1980) argued for the "selectivity of transfer," proposing various formal and developmental criteria for the selective nature of L1 influence. According to Zobl, L2 learners must attain a certain level of development in L2 structures before transfer is activated. Furthermore, transfer is selective on the formal axis which is "defined in terms of systems and structures of the L2 that differ along such dimensions as stability (verb types), consistency (word order), and innovativeness (question types) in that L2's learner-language" (Zobl, 1980, p. 54). Andersen (1983) reformulated Zobl's claim, proposing the "transfer to somewhere principle." According to this principle, consistent transfer takes place "if and only if there already exists within the L2 input the potential for (mis-)generalization from the input to produce the same form or structure" (p. 178) (though one could argue that "existence in the L2 input" may not necessarily be an essential condition.)

The above transferability criteria were formulated on the basis of linguistically established concepts. Hence, as Faerch and Kasper (1987) pointed out, a problem inherent in the above criteria is that they may not be "psychologically real" for L2 learners in their process of transfer. In order to solve this problem, some SLA researchers have made attempts to establish "psycholinguistic" criteria for transferability. Among them are Kellerman and Jordens.

Kellerman (1977, 1978/87, 1979a, 1986) conducted a series of experiments by focusing primarily on the transferability of lexis. Kellerman defined the *transferability* of a structure as "the probability with which it will be transferred to an L2 compared to some other structure or structures" (1986, p. 36). Unlike Zobl (1980) and Andersen (1983), he claimed that transferability can be established solely based upon L1-specific features independent of the L2. Three criteria of transferability were proposed by Kellerman: (1) psycholinguistic markedness, (2) the reasonable entity principle (REP); and (3) psychotypology (Kellerman, 1983).

"Psycholinguistic markedness" refers to the perception of a feature described as "infrequent, irregular, semantically or structurally opaque, or in any other way exceptional" (Kellerman, 1983, p. 117) and transferability of the feature is defined as inversely proportional to its degree of markedness. Psycholinguistic markedness is a crucial factor in determining whether an L1 feature is perceived as language-specific (and thus non-transferable) or language-neutral (and thus transferable). In his 1977 study, Kellerman set up an experiment to examine how Dutch learners of English at three different proficiency levels would treat Dutch idiomatic expressions translated into English. The learners were asked to judge if the translated English expressions were acceptable in English or not. The results showed that the lowest proficiency group tended to reject Dutch-like idioms (due to their judgment of "language-specificity" of Dutch idioms as a result of the perceived greater psycholinguistic markedness of those lexical items). In contrast, the highest proficiency group was more successful at distinguishing correct English idioms similar to Dutch ones from Dutch-based erroneous idioms.

Jordens (1977) and Kellerman (1977) further indicated that 'non-transparent' idioms were more often rejected (whether correctly or not) and thus identified as non-transferable than 'transparent' ones. Furthermore, Kellerman (1978/87) examined the various senses of a polysemous Dutch word *breken* (to break) in English or *(zer)brechen* in German for those senses. He concluded that expressions which contained words manifesting a greater "core" (unmarked) meaning identified along a putative "coreness/markedness" dimension of a two-dimensional semantic space were more often accepted as translatable expressions. Those expressions were therefore predicted to be transferable (see Kellerman, 1986).<sup>2</sup> (For more on the "markedness" claim, see Kellerman, 1979a.)

With the "reasonable entity principle (REP)" as another criterion of transferability, Kellerman (1983) claimed that "in the absence of specific knowledge about the L2, learners will strive to maximalize the systematic, the explicit, and the "logical" in their IL" (p. 122). In other words, L2 learners tend to transfer L1 structures which conform to the "L2 reasonableness assumption" and fail to transfer L1 structures if they do not conform to this assumption.

With regard to the criterion of "psychotypology," the results of Jordens (1977) are often compared with the results available from Kellerman (1977) in relation to language-specificity/ neutrality as evidence for learners' *psychotypology* or metalingual awareness of language distance. According to Jordens, first-year Dutch learners with low proficiency in German accepted Dutch idiomatic expressions translated into German and failed to distinguish expressions possible in German from those impossible in that language. Second-year learners, however, tended to reject Dutch-like idiomatic expressions in German regardless of their correctness. Third-year learners, on the other hand, were able to begin distinguishing between Dutch idiomatic expressions that were possible and impossible in German. Based on this finding, Jordens assumed that the first-

year Dutch learners of German could not distinguish those expressions due to a lesser degree of psychotypological distance between Dutch and German. Those learners considered that the two languages were similar, as opposed to the Dutch learners of English in Kellerman (1977), who perceived a greater psychotypological distance between Dutch and English. (For "language distance," see also Ringbom, 1978, 1985.)

We must, however, be cautious in applying Kellerman's transferability criteria to specific L2 learning situations. The judgment of language-specificity/neutrality, "reasonableness" of L1 structures in a given L2, and language distance may change in accordance with learners' increased experience with the L2 and/or their experience with learning of languages other than the L2 (Faerch & Kasper, 1987; Kellerman, 1983). As a matter of fact, Kellerman (1984) and Sharwood Smith and Kellerman (1989) report some "U-shaped" behaviors observed in learners' transferability judgments according to their proficiency in the target language<sup>3</sup> (see also Jordens, 1977; Kellerman, 1979b).

One major problem of Kellerman's transferability criteria is that no clear-cut explanation has been provided as to the causal relationship (if any) between "psycholinguistic markedness" and "psychotypology." Perceiving an L1 feature as specific or neutral (i.e., as psycholinguistically marked or unmarked) might have greatly been influenced by the learner's psychotypology, and the learner's perception of language-specificity/neutrality may have influenced his/her psychotypology. At this stage of transferability research, however, we have very little evidence as to how these two criteria are related to each other due to lack of systematic studies on the relationship between the general perception of language-distance and the perceived language-specificity/neutrality of specific linguistic features in various combinations of languages. Yet, in spite of this problem, Kellerman has satisfactorily verified that certain aspects of crosslinguistic influence can be predicted and explained successfully and systematically.

#### Studies of Pragmatic Transfer

Focusing on five major speech acts--apology, refusal, gratitude, compliment, and request--, I will now examine to what extent transferability (by which I specifically mean transferability determined by the constraints of "psycholinguistic markedness") has been dealt with in the area of pragmatics as well as what findings on transfer are available in this area. Cohen and Olshtain have substantially investigated the transfer phenomena in apology. Olshtain (1983), for instance, attempted to describe nonnative deviations observed in apology performed by native English speakers and native Russian speakers learning Hebrew as L2. The major finding of this study is that the highest degree of apology overall was made in English, somewhat lower in Russian, and the lowest in Hebrew. Additionally and more importantly for this review, Olshtain pointed out that speakers of English were found to have a "language-specific" perception concerning the apology



speech act in general, whereas speakers of Russian were found to have a more "universal" perception of the apology act. Specifically, she found that English native speakers learning Hebrew tended to perceive spoken Hebrew as permitting fewer apologies due to Hebrew-specific conventions in performing this particular speech act. Russian native speakers learning Hebrew were more likely to assume that people need to apologize according to their feelings of responsibility, regardless of language and culture (see Cohen & Olshtain, 1981; Olshtain & Cohen, 1989).

Beebe, Takahashi, and Uliss-Weltz (1990) is one of the few transfer studies on IL refusals. They examined how refusals are carried out by Japanese learners of English. Their findings showed transfer in the order, frequency, and content of refusal strategies as well as in the learners' sensitivity to "status" (of the refusees). Within the same framework of Beebe et al., Takahashi and Beebe (1987) focused on the effects of learning contexts (ESL vs. EFL) and learners' proficiency on L2 refusals. They found that the EFL group tended to transfer Japanese rules of speaking to a greater extent than the ESL group. Additionally, the hypothesis that a greater amount of transfer will correlate with greater proficiency was not conclusively supported by their data. However, they claimed that there was some evidence in that direction.

Both refusal studies reviewed above only presented the "fact" of transfer and did not explore "transferability." However, their hypothesized claim that advanced-level learners have considerable difficulty in performing target speech acts suggests that even highly-proficient learners may rely on their L1 features and transfer them to L2 contexts, thus implying the significance of a study to examine what is and is not transferable for those learners.

Based on Eisenstein and Bodman (1986), Bodman and Eisenstein (1988) analyzed the transfer phenomena observed in advanced Arabic-, Farsi-, and Punjabi-speaking learners of English. They found that those learners transferred their NL's ritualized expressions in thanking to their IL responses in written production questionnaires. However, there were few instances of those expressions in spontaneous role plays performed in their L2.<sup>4</sup> According to Bodman and Eisenstein, the learners evinced considerable awkwardness, with many hesitations and pauses, in the face-to-face communicative contexts. Bodman and Eisenstein observed that the learners seemed to realize that they must avoid transferring expressions of gratitude literally from their native languages. This realization led to the learners' hesitation behavior in their role play performance.

Similar findings to those of Bodman and Eisenstein are reported by Wolfson (1981) in her study on compliments (see also Wolfson, 1989). Based on data gathered from conversations in Arabic and Farsi, advanced Arabic- and Farsi-speaking learners of English avoided direct translation of their NL's proverbs and other ritualized compliment expressions. Those studies, then, clearly supported Kellerman's claims that translations of idiomatic/formulaic expressions

unique or "specific" to a particular language into another language is less likely to be accepted by L2 learners.

In the area of transfer studies of request, House and Kasper (1987) took a "nonuniversalistic" approach by claiming that the learners' decision on transfer is based primarily on L1 language-specificity. They focused on "directness" and "internal/external modifications" exemplified in L2 English indirect requests attempted by native speakers of Danish and German, respectively. They concluded that transfer from learners' NL operates differentially: "the learners avoid transfer of language-specific structures, thus indicating awareness of transferability constraints at the pragmatic level" (p. 1285) (see Faerch & Kasper, 1989).

A transfer study of request was also attempted by Takahashi and DuFon (1989). They examined whether or not Japanese learners of English transfer L1 indirect request strategies to L2 communicative settings. Following Takahashi (1987), Takahashi and DuFon asked the learners to role play two situations where they asked fictional neighbors (who are older and have higher social status) to do something. Elicited L2 data were then compared with L1 English and L1 Japanese baseline data obtained in Takahashi (1987) and analyzed at three different levels of proficiency: beginning, intermediate, and advanced. Using the indirectness taxonomy developed by Takahashi (1987), data analysis revealed that Japanese ESL learners tended to proceed from less direct to more direct levels in their request choice on a developmental axis. Furthermore, the following findings were obtained: (1) in their attempt to make an explicit reference to a desired action, the learners favored a more direct English request than the American counterparts; and (2) when they decided to refer implicitly to an action to be taken, they relied on hinting strategies, showing preference for a more indirect approach than the Americans. Based on the above findings, Takahashi and DuFon identified a bimodal distribution of L2 indirectness strategies which was also detected in L1 Japanese request performance, but not in L1 English request performance in Takahashi (1987), thus providing evidence of transfer in their study.

Of the two findings entailing the bimodal distribution in Takahashi and DuFon, the first finding is noteworthy. Namely, the Japanese learners of English almost exclusively employed relatively direct strategies when performing English indirect requests intended to refer to the action explicitly. In contrast, the American control group participants (in Takahashi, 1987) favored relatively indirect strategies in making such requests. Those request strategies chosen by the Japanese learners of English and the native speakers of American-English were represented by the following conventions of usage constituting parts of the conventional indirectness level of the taxonomy: 5, 6 (see also Appendix A)<sup>7</sup>

*The requests made by the Japanese learners of English:*

- 'Want' statement: Sentences stating S's (speaker's) wish or want that H (hearer) will do A (action). (e.g., "I would like you to open the window.")
- 'Willingness' question: Sentences asking H's will, desire, or willingness to do A. (e.g., "Would you open the window?", "Would you be willing to open the window?")

*The requests made by the native speakers of American-English:*

- 'Mitigated ability' statement: Declarative sentences questioning H's doing A. (e.g., "I wonder if you could open the window.")
- 'Mitigated expectation' statement: Sentences concerning S's expectation of H's doing A in hypothetical situations. (e.g., "I would appreciate it if you would open the window.")

(see Tables 1 and 2)<sup>8</sup>

Why did the Japanese ESL learners prefer the above request strategies? A possible explanation would be that the indirectness strategies represented by the 'Want' statement and the 'Willingness' question are language-neutral and thus were transferred to L2 contexts. A question arises as to whether Japanese indirectness strategies represented by the 'Want' statement and the 'Willingness' question are really treated in that manner. Additionally, what predictions can be made as to other indirect request strategies? Are they equally transferable in those specific situations? In the light of the obtained results of proficiency effects in Takahashi and DuFon, it would also be worthwhile to investigate proficiency effects on the transferabilities of Japanese indirect request strategies to corresponding English request contexts.

On the whole, the studies presented above have centered on identifying transfer phenomena at the pragmatic level rather than exploring transferability of pragmalinguistic and sociopragmatic knowledge. They have not examined systematically what kinds of speech act realization patterns are judged to be language/culture-specific and thus predicted as "non-transferable" and which are assessed as language/culture-neutral and thus predicted as "transferable." In fact, a transferability study of this kind would provide psycholinguistically valid explanations of the bimodal distribution of indirectness strategies reported in Takahashi and DuFon (1989). Hence, systematic studies directly addressing the issue of transferability need to be undertaken.



**Table 1: Indirect levels of performed directive acts for the "Violin" situation**  
(from Analysis 2 in Takahashi (1987) and Takahashi & DuFon (1989))

	Japanese - ESL									
	American English			Japanese			Japanese - ESL			
	Directives Performed by:	Level	Directives Performed by:	Level	Directives Performed by:	Level	Beginning	Intermediate	Advanced	Level
Direct Directives										
			Subject M	1.1					Subject Y	1.1
			Subject L	1.3	Subject S	1.3			Subject X	1.3
					Subject R	1.4		Subject T	1.4	1.4
	Subject A	1.7								
	Subject B	1.8						Subject V	1.8	
	Subject C	1.8								
	Subject D	1.8								
	Subject F	1.8								
	Subject G	1.9								
Indirect Level 2	Subject E	2.1	Subject I	2.1						
			Subject J	2.1						
			Subject P	2.1						
	Subject H	2.2.1-2	Subject K	2.2.1-2	Subject O	2.2.1-2		Subject U	2.2.1-2	
			Subject N	2.2.1-2						
				Subject O	2.2.1-2					

NOTE: American Subjects = Subject A - Subject M (8)  
Japanese Subjects = Subject I - Subject P (8)  
Japanese - ESL Subjects = Subject Q - Subject Y (9)

**Table 2:** Indirect levels of performed directive acts for the "Questionnaire" situation  
(from Analysis 3 in Takahashi (1987) and Takahashi & DuFon (1989))

	Japanese - ESL									
	American English		Japanese		Beginning		Intermediate		Advanced	
	Directives Performed by:	Level	Directives Performed by:	Level	Directives Performed by:	Level	Directives Performed by:	Level	Directives Performed by:	Level
Direct Directives										
Indirect Level 1			Subject K	1.1	Subject R	1.1	Subject T	1.1	Subject Y	1.1
			Subject M	1.1	Subject S	1.1				
			Subject O	1.3.2						
			Subject J	1.4					Subject X	1.7
Indirect Level 2	Subject G	1.9					Subject V	1.8		
							Subject U	2.2.1-1		
			Subject I	2.2.1-2	Subject Q	2.2.1-2				
			Subject M	2.2.1-2						

## THE STUDY

### Purposes of the Study

The aims of the current study are twofold: (1) to examine the transferability of indirectness strategies realized by the "conventions of usage" (see Morgan, 1978; Searle, 1975) of Japanese indirect requests when Japanese learners of English realize English indirect requests; and (2) to investigate the effects of language proficiency on transferability (see Sharwood Smith & Kellerman, 1989; Takahashi & Beebe, 1987). This study, then, is expected to answer the question of why the Japanese learners of English in Takahashi and DuFon (1989) favored particular indirect request strategies as noted above.

### Hypotheses

Based primarily on the findings of Takahashi and DuFon (1989), the following hypotheses will be tested.

**H 1:** The Japanese indirectness strategy represented by the 'Want' statement (i.e., Sentence stating S's wish or want that H will do A) is relatively transferable to the corresponding English request context.

**H 2:** The Japanese indirectness strategy represented by the 'Willingness' question (i.e., Sentence asking H's will, desire, or willingness to do A) is relatively transferable to the corresponding English request context.

**H 3:** The Japanese indirectness strategy represented by the 'Ability' question (i.e., Sentences asking H's ability to do A) is relatively non-transferable to the corresponding English request context (or not realizable).

**H 4:** The Japanese indirectness strategy represented by the 'Mitigated ability' statement (i.e., Declarative sentences questioning H's doing A) is relatively non-transferable to the corresponding English request context (or not realizable).

**H 5:** The Japanese indirectness strategy represented by the 'Mitigated expectation' statement (i.e., Sentences concerning S's expectation of H's doing A in hypothetical situations) is relatively non-transferable to the corresponding English request context (or not realizable).

**H 6:** There is a difference between Low ESL (beginning/intermediate) and High ESL (highly advanced) learners in terms of their assessments on predicted transferability of indirectness strategies of requests.

## Methodology

### Subjects

Thirty-seven female Japanese learners of English as a second language formed the subjects for the current study. In order to compare the results of this study with those of Takahashi and DuFon (1989), the variable of gender was controlled, using female learners only.

For the purpose of investigating proficiency effects on transferability, the subjects were further divided into two groups based on their English proficiency. Twenty subjects belonged to Low ESL Group (TOEFL scores 450 - 540; mean TOEFL score = 502) and seventeen subjects were in High ESL Group (TOEFL scores 560 - 650; mean TOEFL score = 607).<sup>9</sup> The Low ESL subjects were enrolled in either Hawaii English Language Program (HELP) or the ESL program at Hawaii Pacific University. The High ESL subjects were graduate students at the University of Hawaii at Manoa. ESL learners whose TOEFL scores were 449 or below were not asked to participate in the present study because the task required a good knowledge of English vocabulary and grammar.

### Materials

A questionnaire consisting of two parts (Part I and Part II) was constructed for this study. Each part comprised four situations: the "Flute," "Questionnaire," "Airport," and "Moving Car" situations. All of them had already proved to elicit "requests" in the previous studies. Specifically, of the four, the "Flute" and "Questionnaire" situations were adapted from Takahashi (1987) and Takahashi and DuFon (1989) with minor modification. The remaining two situations were taken from a pilot study of Takahashi (1987).

Following Takahashi (1987) and Takahashi and DuFon (1989), all the situations were described so that a female requestor asks a not-so-familiar, older, female neighbor with higher social status to do something (difficult) for her. For all of the situations, attention was duly paid to create a request context which might be encountered in both Japanese and American societies so that unfamiliarity of context would not affect the subjects' acceptability judgment on indirect requests. The situations were described as follows:

*"Flute" situation:* You ask your female next-door neighbor (in her 50s) to practice the flute a little earlier in the evening because this neighbor has been practicing after ten o'clock at night, which has been disturbing your sleep.<sup>10</sup>

*"Questionnaire" situation:* You ask your female next-door neighbor (in her 50s) to fill out a questionnaire which she had previously agreed to fill out and return it as soon as possible since your paper is due in four days.

*"Airport" situation:* You ask your female next-door neighbor (in her 50s) to give you a ride to the airport so that you can catch an early flight.

*"Moving Car" situation:* You ask your female next-door neighbor (in her 50s) to move her car parked in front of your garage because you have to get your car out to go pick up your friend at the airport.

Each of the four situations was followed by a brief dialog (two-to-three turns) in which the request was made.

In Part I, both the situations and the following dialogs were written in Japanese. A dialog after each situation was further followed by five *Japanese* sentences which realized the request to be made in the dialog with five different types of indirectness strategies (intended to refer to the action explicitly). Those five types of request strategies were actually employed by the Japanese subjects in Takahashi (1987) for each requestor-requestee relationship described above. Those five strategies were as follows:

- (1) The strategy represented by the 'Want' statement.  
(e.g., V-site itadaki tai no desu ga (= I would like you to VP.))  
(Hereafter, the indirectness strategy of "I would like.")
- (2) The strategy represented by the 'Willingness' question.  
(e.g., V-site itadake masu (masen) ka (= Would you VP?))  
(Hereafter, the indirectness strategy of "Would you.")
- (3) The strategy represented by the 'Ability' question.  
(e.g., V-rare masu ka / V-site itadaku koto wa dekimasen ka (= Can you VP?))  
(Hereafter, the indirectness strategy of "Can you.")
- (4) The strategy represented by the 'Mitigated ability' statement.  
(e.g., V-site itadake nai ka to omoiasi-te (= I wonder if you could VP.))  
(Hereafter, the indirectness strategy of "I wonder.")
- (5) The strategy represented by the 'Mitigated expectation' statement.  
(e.g., V-site itadakeru to arigatai no desu ga (= I would appreciate it if you would VP.))  
(Hereafter, the indirectness strategy of "I appreciate.")

The above set of five indirectness strategies were provided in each dialogue, using either of the two types of Japanese honorific auxiliary verbs, "itadaku" and "morau," which differ from each other in politeness ("itadaku" is more polite than "morau"). Based upon the judgment of the researcher (a native Japanese speaker), the appropriate honorific auxiliary verb was selected for



each set of the five indirectness strategies for each situation. Specifically, all of the five strategies for the "Flute," "Questionnaire," and "Airport" situations were realized by the honorific auxiliary verb "itadaku"; and all of the five strategies for the "Moving Car" situation was presented using the honorific auxiliary verb "morau." Hence, the variable of "politeness" manifested in those two types of auxiliary verbs was controlled in each situation. It should be stressed here that the current research focus was on the "convention of usage" realizing indirectness strategies, not the politeness markers for those strategies.

For each sentence representing a particular indirectness strategy, a five-point scale of acceptability judgment was provided ("5" was the most acceptable, i.e., "accept" and "1" was the least acceptable, i.e., "reject"). This rating task was crucial for a transferability study at the pragmatic level since the degree of acceptability differs from one request to another in that particular situation. The presentation order of the five Japanese sentences was counterbalanced across the four situations.

Part II consisted of exactly the same situations and dialogs but, this time, was written in *English*. Each of the English situations was followed by five English request sentences, which were translation equivalents of the Japanese requests in Part I. For each English request sentence, a five-point scale of acceptability judgment was provided. [Note here that an additional request modification such as a politeness marker, "please," was avoided. This was because some English requests did not require it and thus we had to avoid cases where subjects judged the acceptability of the English requests solely on the basis of whether or not a certain modification was supplied.] The presentation order of situations and request strategies in Part II was different from that of Part I. (see Appendix B)

### Design

Following Kellerman (1983), "transferability" was defined as the probability with which a given L1 indirectness strategy in making requests will be transferred relative to other L1 indirectness strategies. Whether or not a given indirectness strategy is transferable from L1 to L2 was determined by *acceptability judgments* of both a Japanese (L1) indirect request and the corresponding English (L2) indirect request manifesting the same indirectness strategy as the Japanese one in a particular request situation. Specifically, if a learner judges a given Japanese indirect request as acceptable in that particular request situation and she considers the corresponding English request strategy as acceptable to the same degree, the L1 request strategy in this situation is said to be **transferable** to the L2 context. The operational definition of "transferability" in this study, therefore, was as follows: transferability is defined as the transferability rate obtained by subtracting the acceptability rate of an English indirect request from the acceptability rate of its Japanese equivalent in a particular situation.

The transferability rate for each request type in each situation for each subject was computed by following the operational definition of transferability provided above. Then, the obtained transferability rate was interpreted in the following manner (see the rating scales in Appendix B):

- (1) If the transferability rate is closer to "zero" (e.g.,  $5 (\text{Jap}) - 5 (\text{Eng}) = 0$ ), the Japanese request strategy manifests a language-neutral nature and thus is predicted as highly transferable.
- (2) If the transferability rate is closer to "four" ( $5 (\text{Jap}) - 1 (\text{Eng}) = 4$ ), the Japanese request strategy manifests an L1-specific nature and thus is predicted as non-transferable (see Selinker's (1969) claim on the occurrence of language transfer, i.e., language transfer is not operating when a significant trend appears in the native language but not in the interlanguage).
- (3) If the transferability rate is below "zero" (e.g.,  $3 (\text{Jap}) - 5 (\text{Eng}) = -2$ ), the Japanese request strategy is not predicted as transferable. In this case, L2-based language-specificity rather than L1-based language specificity is considered to play a primary role in predicting transferability of a given indirect request strategy.<sup>11</sup>

Whether or not an obtained transferability rate is closer to zero was determined by a one sample t-test (for more details about this statistical procedure, see the data analysis section).

By combining the statistically obtained assessment on transferability with the acceptability rate of a Japanese indirect request and the transferability direction represented by "plus/minus" values, a more detailed interpretation scheme was formulated. This interpretation scheme was crucial for analyzing pragmatic transferability within the framework of the current study because the assessment of "transferable" or "non-transferable" solely based on a statistical procedure does not provide a precise picture of transferability in real situations. Four possible sets of interpretation were established as follows:

*Interpretation 1:* - High acceptability rate for a Japanese request / "Plus" value for the transferability rate / Statistically non-transferable.

-----> L1-specific nature / Non-transferable from L1 to L2.

*Interpretation 2:* - High acceptability rate for a Japanese request / "Minus" value for the transferability rate / Statistically non-transferable.

-----> L2-specific nature / Non-transferable from L1 to L2.

*Interpretation 3:* - High acceptability rate for a Japanese request / Statistically transferable (i.e., closer to zero for the transferability rate).

-----> Language-neutral nature / Transferable from L1 to L2.

*Interpretation 4:* - Low acceptability rate for a Japanese request (regardless of statistically obtained transferability claims).

-----> (Transfer) Non-realizable.

The cut-off point for the Japanese acceptability rate in determining whether the request manifests "high" or "low acceptability" was set at 2.5, i.e., the midpoint on a five-point scale. Of special concern was Interpretation 4. Japanese request strategies which did not attain "high acceptability" were interpreted as "non-realizable." A low acceptability rate for a particular Japanese request suggests that the Japanese request is not really conventionalized and thus expected not to be frequently used. It is not probable that people transfer from L1 to L2 a given strategy not conventionalized enough and thus not incorporated into their repertoire of indirectness strategies in their L1. Hence, it does not make sense to provide a transferability judgment for such relatively unacceptable Japanese requests.

### Procedure

Subjects were first asked to conduct the acceptability judgment task in Part I. They were told to read a situation and, in relation to this situation, rate the acceptability of each of the following Japanese sentences that manifest a particular type of indirect request strategy or convention of usage of indirect requests.

After completing Part I, the subjects were asked to proceed to Part II. They rated the acceptability of the English translation equivalents of the Japanese request sentences in Part I. Providing subjects with two separate sections (i.e., Part I and Part II) for acceptability judgment tasks was essential. This prevented the acceptability rate of the English request sentence from being influenced by the acceptabilities of the corresponding Japanese request sentence and/or other Japanese request sentences for a particular situation in Part I.

### Data Analysis

A **situation-based** data analysis was conducted because the four situations could not be collapsed for the following four reasons. First, this study was expected to provide an account for the observed tendency that the Japanese learners of English in Takahashi and DuFon (1989) favored particular levels of indirectness. Since Takahashi and DuFon followed a "situation-based" data analysis, it was advisable to proceed in the same way in this study. Second, the "content" of

each situation was judged to manifest different degrees of imposition on the requestee. While status, familiarity, and gender of interlocutors were strictly controlled, imposition could thus be an intervening variable. Third, the Japanese request sentences in the "Flute," "Questionnaire," and "Airport" situations contained the honorific auxiliary verb "itadaku," whereas the honorific auxiliary verb "morau" was used in the "Moving Car" situation. Since these two auxiliary verbs are different in their degree of politeness, honorifics could thus constitute another intervening variable. Fourth, in view of the operational definition of transferability and the entailed interpretation scheme for this study, it was judged that a situation-based data analysis could yield a more precise picture of the transferability of indirectness strategies in requesting.

For each situation, the following procedures were adopted to test each hypothesis:

For *Hypotheses 1, 2, 3, 4, and 5*:

- (1) The mean acceptability rate for each strategy of the Japanese indirect requests was computed in order to assess its appropriateness.
- (2) The mean transferability rate for each strategy was computed as a dependent variable. Then, the null hypothesis stating "transferable" was set out. One sample t-test was performed for each indirectness strategy to determine whether the null hypothesis should be accepted or rejected ( $\alpha = 0.05$ , two-tailed). If the null hypothesis was supported, a strategy was demonstrated to be transferable. If the null hypothesis was rejected, the strategy was shown to be non-transferable.
- (3) The final transferability assessment was based on the interpretation scheme outlined above.

For *Hypothesis 6*:

- (1) The procedures taken to test Hypotheses 1-5 above were repeated for Low ESL Group and High ESL Group, respectively.
- (2) For each indirectness strategy, the transferability assessment obtained as a result of applying the interpretation scheme was listed for each proficiency group.
- (3) Four nominal transferability categories were set up as follows:

Category 1: "Language-neutral/Transferable" assessment based on Interpretation 3.

Category 2: "L1-specific/Non-transferable" assessment based on Interpretation 1.

Category 3: "L2-specific/Non-transferable" assessment based on Interpretation 2.

Category 4: "Non-realizable" assessment based on Interpretation 4.

Kappa ( $\kappa$ ), a coefficient of agreement for nominal scales, was then computed on a 4 x 4 table of joint categorical assignment frequencies in order to determine the degree of agreement between Low ESL Group and High ESL Group with respect to their assessments on predicted transferability of the five indirectness strategies for each situation (see Figure 1).<sup>12</sup> The null hypothesis of Kappa was set out as follows: there is no agreement between these two proficiency groups in terms of their claims on predicted transferability of indirectness strategies. This null hypothesis was tested by referring to z score, which is obtained by dividing  $\kappa$  by  $\sigma_{\kappa 0}$  ( $\alpha = 0.05$ , two-tailed).

**Figure 1:** The 4 x 4 table of joint categorical assignment frequencies

		High ESL			
		1	2	3	4
Low ESL	1				
	2				
	3				
	4				

- 1 = Category 1: Language-neutral/Transferable
- 2 = Category 2: L1 language-specific/Non-transferable
- 3 = Category 3: L2 language-specific/Non-transferable
- 4 = Category 4: Non-realizable/Non-transferable



## Results

### Hypotheses 1-5

"Flute" Situation (*Practice the flute a little earlier in the evening*). The results of the transferability assessment of each indirectness strategy for the "Flute" situation are given in Table 3. For the strategy of "I would like," a significant t value ( $t = 4.924$ ,  $p < .0001$ ) was obtained. Hence, the null hypothesis that the strategy is transferable was rejected. Furthermore, the mean acceptability rate for this Japanese indirect request strategy was relatively high (3.757 out of 5). Additionally, the mean transferability rate showed a "plus" value (i.e., +1.189). Based on Interpretation 1, it could therefore be concluded that this indirectness strategy was L1-specific and non-transferable. Thus Hypothesis 1 (*"I would like" is transferable*) was rejected.

**Table 3:** Results of transferability assessment of each indirectness strategy for the "Flute" situation

<u>Strategies</u>	<u>Mean-Jap.</u> (S. D.)	<u>Mean-Tra.</u> (S. D.)	<u>df</u>	<u>t value</u>	<u>Trans.Asses.</u>
I would like	3.757 (.955)	1.189 (1.469)	36	4.924***	L1 Spec./N-Trans (Non-Trans)
Would you	3.189 (1.05)	-.027 (1.19)	36	-.138	L. Neut./Trans (Transferable)
Can you	2.108 (.994)	.027 (1.258)	36	.131	N-Real. (Transferable)
I wonder	2.000 (1.225)	-1.432 (1.849)	36	-4.712***	N-Real. (Non-Trans)
Appreciate	4.432 (1.042)	.432 (1.119)	36	2.351*	L1 Spec./N-Trans (Non-Trans)

\*  $p < .05$       \*\*\*  $p < .0001$   
( ) = Statistical judgment of transferability

L1 Spec. = L1-specific  
L2 Spec. = L2-specific  
L. Neut. = language-neutral  
N-Real. = Non-realizable  
Trans = Transferable  
N-Trans = Non-transferable

Similar results were obtained for the strategy of "I appreciate" ( $t = 2.351$ ,  $p < .05$ ; mean acceptability rate for the Japanese request = 4.432). Based upon Interpretation 1, we could conclude that this strategy was L1-specific and non-transferable, thereby confirming Hypothesis 5 (*"I appreciate" is non-transferable*).

The strategy of "I wonder" was also statistically non-transferable ( $t = -4.712$ ,  $p < .0001$ ). However, since its mean Japanese acceptability rate was relatively low (2.000), this strategy was concluded as non-realizable on the basis of Interpretation 4. Hence, Hypothesis 4 (*"I wonder" is non-realizable*) was confirmed.

In contrast to those three strategies, the "Would you" and "Can you" strategies were identified as statistically transferable as a result of supporting the null hypothesis. However, the final transferability assessments based upon the interpretation scheme distinguished the strategy of "Would you" from the "Can you." The strategy of "Would you" attained a relatively high mean acceptability rate as a Japanese indirect request (3.189). Thus this strategy could be said to be language-neutral and transferable from Japanese to English based on Interpretation 3, thereby confirming Hypothesis 2 (*"Would you" is transferable*). On the other hand, the strategy of "Can you" showed a relatively low mean acceptability rate as a Japanese request (2.108). Accordingly, on the basis of Interpretation 4, it could be concluded that the Japanese request strategy of "Can you" in this situation was not realizable, confirming Hypothesis 3 (*"Can you" is non-realizable*).

"Questionnaire" Situation (Fill out the questionnaire previously requested and return it as soon as possible). Table 4 summarizes the results of the transferability assessment of each indirect request strategy for this situation. As seen in this table, the strategies of "I would like," "Can you," "I wonder," and "I appreciate" were found to be statistically transferable as a result of supporting the null hypothesis. Furthermore, it was found that the acceptability rates for these strategies were overall high. Hence, it could be concluded based upon Interpretation 3 that those four strategies were language-neutral and transferable from L1 to L2 based. Accordingly, Hypothesis 1 (*"I would like" is transferable*) was confirmed, whereas Hypotheses 3 (*"Can you" is non-transferable*), 4 (*"I wonder" is non-transferable*), and 5 (*"I appreciate" is non-transferable*) were rejected.

In contrast, the strategy of "Would you" was identified as statistically non-transferable since the null hypothesis was rejected ( $t = -2.317$ ,  $p < .05$ ). Furthermore, the mean acceptability rate for the Japanese request was found to be marginally high (2.622); and a "minus" value was obtained for its mean transferability rate (-.649). Interpretation 2 thus led us to conclude that the strategy of "Would you" is L2-specific and non-transferable in this situation. Hence, Hypothesis 2 (*"Would you" is transferable*) was rejected.

**Table 4:** Results of transferability assessment of each indirectness strategy for the "Questionnaire" situation

<u>Strategies</u>	<u>Mean-Jap.</u> (S. D.)	<u>Mean-Tra.</u> (S. D.)	<u>df</u>	<u>t value</u>	<u>Trans.Asses</u>
I would like	2.541 (.9)	.108 (1.41)	36	.466	L.Neut./Trans (Transferable)
Would you	2.622 (1.255)	-.649 (1.703)	36	- 2.317*	L2 Spec./N-Trans (Non-Trans)
Can you	2.703 (1.222)	.405 (1.363)	36	1.809	L.Neut./Trans (Transferable)
I wonder	3.838 (1.214)	.243 (1.402)	36	1.055	L. Neut./Trans (Transferable)
Appreciate	4.027 (1.067)	-.243 (1.09)	36	-1.357	L. Neut./Trans (Transferable)

\*  $p < .05$

( ) = Statistical judgment of transferability

"Airport" Situation (Give me a ride to the airport). First, it should be noted from Table 5 that the mean acceptability rates for *all* the Japanese indirectness strategies were relatively high (3.081 or above out of 5). The table further indicates that the indirectness strategies of "I would like" ( $t = 5.84$ ,  $p < .0001$ ) and "Can you" ( $t = 3.365$ ,  $p < .05$ ) produced significant  $t$  values, which were enough to reject the null hypothesis. Hence, on the basis of Interpretation 1, it is reasonable to claim that these two strategies were L1-specific and relatively non-transferable. Accordingly, Hypothesis 1 (*"I would like" is transferable*) was rejected, whereas Hypothesis 3 (*"Can you" is non-transferable*) was confirmed.

In contrast to those two strategies, the indirectness strategies of "Would you," "I wonder," and "I appreciate" were found to be statistically transferable as a result of supporting the null hypothesis. Furthermore, those three indirectness strategies were acceptable both in Japanese and in English for this situation and could be claimed to be language-neutral and thus predicted as transferable based upon Interpretation 3. Hence, Hypothesis 2 (*"Would you" is transferable*) was confirmed, while Hypotheses 4 (*"I wonder" is non-transferable*) and 5 (*"I appreciate" is non-transferable*) were rejected.

**Table 5:** Results of transferability assessment of each indirectness strategy for the "Airport" situation

<u>Strategies</u>	<u>Mean-Jap.</u> (S. D.)	<u>Mean-Tra.</u> (S. D.)	<u>df</u>	<u>t value</u>	<u>Trans.Asses</u>
I would like	3.676 (1.056)	1.297 (1.351)	36	5.84***	L1 Spec./N-Trans (Non-Trans)
Would you	3.108 (1.149)	- .459 (1.556)	36	- 1.796	L.Neut./Trans (Transferable)
Can you	3.081 (1.341)	.892 (1.612)	36	3.365*	L1 spec./N-Trans (Non-Trans)
I wonder	3.622 (1.089)	.054 (1.353)	36	.243	L.Neut./Trans (Transferable)
Appreciate	3.973 (1.067)	- .324 (1.334)	36	- 1.478	L.Neut./Trans (Transferable)

\*  $p < .05$       \*\*\*  $p < .0001$

( ) = Statistical judgment of transferability

"Moving Car" Situation (*Move your car*).<sup>13</sup> Table 6 summarizes the results of the transferability assessment of each indirect request strategy for this particular situation. As indicated in this table, the null hypothesis was rejected for the indirectness strategies of "I would like" ( $t = 2.615$ ,  $p < .05$ ), "Can you" ( $t = -2.743$ ,  $p < .05$ ), and "I wonder" ( $t = 3.122$ ,  $p < .05$ ), respectively. Furthermore, the strategies of "I would like" and "I wonder" attained relatively high mean acceptability rates as Japanese indirect requests ("I would like" = 3.583; "I wonder" = 3.889). Those two strategies also showed "plus" values for the mean transferability rates ("I would like" = .556; "I wonder" = .778). Hence, based on Interpretation 1, we could conclude that the strategies of "I would like" and "I wonder" were L1-specific and non-transferable from Japanese to English.

On the other hand, the strategy of "Can you" attained a relatively low mean acceptability rate as a Japanese request (1.833). Based on Interpretation 4, then, it could be concluded that the strategy of "Can you" was non-realizable in this situation. Accordingly, Hypothesis 1 ("*I would like*" is transferable) was rejected; and Hypothesis 3 ("*Can you*" is non-realizable) and Hypothesis 4 ("*I wonder*" is non-transferable) were confirmed.

**Table 6:** Results of transferability assessment of each indirectness strategy for the "Moving Car" situation

<u>Strategies</u>	<u>Mean-Jap.</u> (S. D.)	<u>Mean-Tra.</u> (S. D.)	<u>df</u>	<u>t value</u>	<u>Trans.Asses</u>
I would like	3.583 (.874)	.556 (1.275)	35	2.615*	L1 Spec./N-Trans (Non-Trans)
Would you	3.194 (1.142)	-.333 (1.549)	35	- 1.291	L.Neut./Trans (Transferable)
Can you	1.833 (1.108)	-.611 (1.337)	35	- 2.743*	N-Real. (Non-Trans)
I wonder	3.889 (1.036)	.778 (1.495)	35	3.122*	L1 Spec./N-Trans (Non-Trans)
Appreciate	3.806 (1.261)	.222 (1.376)	35	.969	L.Neut./Trans (Transferable)

\*  $p < .05$

( ) = Statistical judgment of transferability

In contrast, the strategies of "Would you" and "I appreciate" were found to be statistically transferable as a result of confirming the null hypothesis. Furthermore, the mean acceptability rates of these Japanese requests were reasonably high ("Would you" = 3.194; "I appreciate" = 3.806), suggesting that those two indirectness strategies could frequently be used in Japanese (as well as in English) and were thus highly conventionalized for this particular situation. Thus the strategies of "Would you" and "I appreciate" could be said to be language-neutral and *highly* transferable from Japanese to English based on Interpretation 3. Consequently, Hypothesis 2 ("*Would you*" is transferable) was confirmed, whereas Hypothesis 5 ("*I appreciate*" is non-transferable) was rejected.

#### Hypothesis 6

Table 7 summarizes the results of transferability assessment of Low ESL Group and High ESL Group for each indirectness strategy for the four situations along with Kappa agreement coefficients ( $\kappa$ ) obtained for each situation.



**Table 7:** Results of the degrees of agreement on transferability assessment between Low ESL Group and High ESL Group for the "Flute," "Questionnaire," "Airport," and "Moving Car" situations

Strategies	Prof.	Situations			
		Flute	Questionnaire	Airport	Moving Car
I would like	Low	N-Trans (L1-spec.)	Trans (L. Neut.)	N-Trans (L1-spec.)	Trans (L. Neut.)
	High	N-Trans (L-1 spec.)	N-Real.	N-Trans (L1-spec.)	N-Trans (L1-spec.)
Would you	Low	Trans (L. Neut.)	N-Real.	Trans (L. Neut.)	Trans (L. Neut.)
	High	Trans (L. Neut.)	Trans (L. Neut.)	Trans (L. Neut.)	Trans (L. Neut.)
Can you	Low	N-Real.	N-Trans (L1-spec.)	N-Trans (L1-spec.)	N-Real.
	High	N-Real.	N-Real.	Trans (L. Neut.)	N-Real.
I wonder	Low	N-Real.	Trans (L. Neut.)	Trans (L. Neut.)	N-Trans (L1-spec.)
	High	N-Real.	Trans (L. Neut.)	Trans (L. Neut.)	Trans (L. Neut.)
Appreciate	Low	Trans (L. Neut.)	N-Trans (L2-spec.)	Trans (L. Neut.)	Trans (L. Neut.)
	High	N-Trans (L1-spec.)	Trans (L. Neut.)	Trans (L. Neut.)	Trans (L. Neut.)
Agreement		$\kappa = .71$ ( $p < .05$ )	$\kappa = -.18$	$\kappa = .55$	$\kappa = .29$

For the "Flute" situation,  $\kappa = .71$  ( $z = 2.30$ ) was obtained, showing the agreement tendency at  $p < .05$  by rejecting the null hypothesis. Hence, Hypothesis 6 that there is a difference between Low ESL and High ESL learners in terms of their assessments on predicted transferability of indirectness strategies of requests was rejected for this situation.

In contrast, the remaining three situations yielded relatively small agreement coefficients. Kappa computed for the four nominal categories for the "Questionnaire" situation was  $-.18$  ( $z = -.57$ ). [Note that this minus value of the agreement coefficient indicates that there was less observed agreement than was expected by chance.] For the "Airport" situation,  $\kappa = .55$  ( $z = 1.08$ ) was obtained; and Kappa for the "Moving Car" situation was  $.29$  ( $z = .72$ ). Based on the observed  $z$ s, the null hypothesis of "no agreement" could not be rejected at the significance level of  $.05$  for those three situations. Hence, for the "Questionnaire," "Airport," and "Moving Car" situations, Hypothesis 6 was confirmed.

### Discussion

The results obtained for the current study suggest several crucial points regarding the indirectness strategies which might be employed by Japanese learners of English in L2 communicative contexts. From the results related to Hypotheses 1-5, it was found that the five indirectness strategies examined here manifest different transferability constraints on Japanese ESL learners' L2 use. Furthermore, the findings concerning Hypothesis 6 revealed some proficiency effects on the transferabilities of those indirectness strategies. Questions arise as to why those indirectness strategies manifested differences in terms of transferability and why there were some proficiency effects on the transferabilities of those indirectness strategies. In this discussion section, first, each indirectness strategy will be scrutinized as for its nature of transferability. Subsequently, further attempts will be made to explore factors yielding the proficiency effects on the transferabilities and to seek the implications for the findings of Takahashi and DuFon (1989).

#### Indirectness Strategies and their Transferabilities

Strategy of "I would like you to do A". Except for the "Questionnaire" situation, relatively high mean acceptability rates were obtained for the Japanese indirect requests using the strategy of "I would like." In the "Flute," "Airport," and "Moving Car" situations, this strategy was found to be "non-transferable" relative to the other indirectness strategies. In particular, in the "Flute" and "Airport" situations, this strategy was found to be relatively non-transferable at the significance level of  $p < .0001$  and showed large "plus" values in transferability ("Flute" =  $1.189$ ; "Airport" =  $1.297$ ). Taken together with the obtained high mean acceptability rates for the Japanese requests in

those two situations, this strategy in these particular situations can be said to be *highly* L1-specific and *highly* non-transferable.

One explanation of this finding would be that the Japanese requests realized by this strategy do not require the explicit reference to "you" ("anata" in Japanese), as seen in the example "yuugata, moo sukosi hayame ni (anata ni) renshuu o site itadaki tai no desu ga (= I would like (you) to practice a little earlier in the evening)," and thus are perceived to be less imposing on requestees. In contrast, in English, requestors are required to refer to "you" explicitly. This linguistic requirement of mentioning "you," as in "I would like *you* to practice a little earlier in the evening," could entail a greater degree of imposition on requestees perceived by Japanese learners of English in those three situations. In fact, Hijirida and Sohn (1986) comment on the different use of the second person pronoun "you" between English and Japanese/Korean as follows: "while 'you' in E (English) can be used to any superior or inferior person, both J (Japanese) and K (Korean) do not have any second person pronoun to refer to a socially superior person. That is, unlike the use of *you* in English ..., J (Japanese) and K (Korean) do not allow a speaker of a lower status to use any of the second person pronouns toward a higher status addressee, except in such marked cases as when fighting" (p. 369, parentheses mine). Therefore, to the learners, the Japanese requests realized by this strategy, which allow the omission of "you," are perfectly acceptable both socially and psychologically, whereas some sort of hesitation must be felt by the learners in using the strategy of "I would like" in English by explicitly referring to "you." Hence, it is reasonable to claim that this strategy in Japanese is psycholinguistically marked as L1-specific and non-transferable to corresponding English contexts.

However, how can we interpret the case of the strategy of "I would like" in the "Questionnaire" situation, where the result of "transferable" was obtained? The result from Takahashi and DuFon (1989) for this same situation also showed the relatively frequent use of this strategy in English by their Japanese ESL learners. Compared to the other three situations, the "Questionnaire" situation is marked as "second-time around," i.e., requesting what was previously asked for. Then, one possible explanation would be that the learners have made up their mind to rely on more aggressive means by explicitly referring to "you" in the English context in order to accomplish what was requested earlier as soon as possible. This is really speculative and thus empirical evidence should be obtained for the above interpretation by examining the relationship between the situational factor (second-time around) and transferability.<sup>14</sup>

Strategy of "Would you do A?". In contrast to the indirectness strategy of "I would like" above, the strategy of "Would you" was found to be relatively transferable for the following three situations: the "Flute," "Airport," and "Moving Car." From this, a "complementary" distribution is observable between this strategy and the strategy of "I would like." That is, where the strategy

of "I would like" was identified as transferable, the strategy of "Would you" was found to be non-transferable, and vice versa. Again, compared with findings available from Takahashi and DuFon (1989), it seems that the obtained results of transferability in this study correspond to those of their study. Specifically, the Japanese ESL learners in Takahashi and DuFon tended to employ the indirectness strategy of "Would you" much more often than the strategy of "I would like" for the "Violin" situation (i.e., the "Flute" situation, in the current study); however, the opposite tendency was observed for the "Questionnaire" situation. The relatively transferable nature of the strategy of "Would you" in the "Flute," "Airport," and "Moving Car" situations and the relatively non-transferable tendency of this strategy (with L2-specificity) observed in the "Questionnaire" situation might be attributable to contextual factors. Specifically, the request contexts for the "Flute," "Airport," and "Moving Car" situations were featured with "first-time around." For the "Questionnaire" situation, however, the request was made in the "second-time around" context. This is, again, speculative in nature and more research is needed to clarify this point.

Strategy of "Can you do A". For the strategy of "Can you," the "non-transferable" assessment was obtained for the "Airport" situation; and the "non-realizable" assessment was made for the "Flute" and "Moving Car" situations. Regarding the "Questionnaire" situation, this strategy was found to be transferable. However, we must be cautious in interpreting the nature of transferability for this particular strategy. This is because some researchers claim that there is no Japanese request which takes the form of asking the requestee's ability/potentiality. Among them is Matsumoto (1988).

Matsumoto (1988) claims that the request in the form of "Can you do A?" would not normally be perceived as request in Japanese. This claim may be applicable to the "Moving Car" situation, in which the relatively low mean acceptability rate (1.833) was obtained for the Japanese indirect request. However, how can we account for the high mean acceptability rate for the Japanese requests in the "Airport" situation (3.365) (and also marginally high rate (2.703) for the "Questionnaire" situation)?

Specifically, the results in this study indicated that the strategy of "Can you" for the "Airport" situation was substantially L1 (Japanese)-specific. Regarding the "Questionnaire" situation, this strategy was found to be transferable; yet, the transferability rate showed a larger "plus" value (.405), compared to the other two "plus"-value strategies (i.e., the strategies of "I would like" (.108) and "I wonder" (.243)). Hence, this strategy for the "Questionnaire" situation shows the possibility of learners' psycholinguistically marked perception of this strategy as L1 (Japanese)-specific. The feature shared by the Japanese indirectness strategy for those two situations is that both of them take the form of "V-site itadaku koto wa *dekimas*-en ka?" The "dekimas-" is a free morpheme indicating "potentiality." Here, compare this form with the request form in the "Flute"

situation. It contains this free morpheme but lacks the phrase "koto wa (*koto* = a summational epitheme)" (e.g., "Yuugata, moo sukosi hayameni renshuu-*dekimas-en* desho ka"). Note that this request form in the "Flute" situation received a relatively low mean acceptability rate (2.108) (and thus was predicted as "non-realizable"). Based on this observation, it is plausible to claim that, if a request is made in Japanese using this free morpheme following the phrase "koto wa," the form is totally acceptable and perceived as a request. In this case, however, a more relevant English translation equivalent (in terms of a strategy or a convention of usage) may have been "Is it possible that you would do A?", rather than "Can you do A?", which was used in the current study. This suggests that, if the learners had been asked to rate the English request sentence, "Is it possible that you would do A?", instead of "Can you do A?", for the "Airport" situation, in particular, they would have provided a higher acceptability rate for this English request, and thus the "transferable" assessment would have been obtained for this situation as well.

In contrast, the Japanese indirectness strategy for the "Moving Car" situation here takes the form of "Verb-C-*e* masen desho ka? (C = consonant, see Martin, 1975)". This "*e*" is a bound morpheme which also indicates "potentiality" (a potential passive morpheme). "Can you do A?" is the most relevant English translation equivalent of the question containing this morpheme after a verb. Considering the relatively low mean acceptability rate for the Japanese request for this situation (1.833), it might be reasonable to claim that the Japanese sentence containing this bound morpheme "*e*" is much less likely to be accepted as a request. In fact, Matsumoto's (1988) claim above is made by referring to this type of sentence as an example ("Mot-*e*-masu ka" = "Can you hold this?"). Hence, it could be assumed that the learners considered this Japanese request used in the "Moving Car" situation to be inappropriate and thus judged transfer of this strategy from L1 to L2 as non-realizable.

Strategy of "I wonder if you could do A". In the "Questionnaire" and "Airport" situations, it was found that the strategy of "I wonder" was highly transferable from Japanese to English as well as highly appropriate as Japanese request. However, this same strategy for the "Flute" situation showed a tendency of being non-realizable and that for the "Moving Car" situation was judged to be non-transferable with L1-specific features. What made the difference between these two groups of situations, i.e., the "Questionnaire"/"Airport" group and the "Flute"/"Moving Car" group, in terms of the transferability of this strategy? One possibility would be the different degrees of psychological burden felt by the requestors when confronting the requestees. More specifically, in the case of the "Questionnaire" and "Airport" situations, the requestor is required to ask her requestee to do what is not really beneficial to the requestee. In other words, the requests are relatively imposing on the requestee. Hence, the relatively greater degree of psychological burden must be experienced by the requestor.<sup>15</sup> Under these circumstances, then, it seems that the

strategy of "I wonder" is judged to be relatively appropriate both in English and in Japanese as it manifests a relevant degree of mitigation of imposition, as compared to "I would like," "Would you," and "Can you." In short, the psycholinguistically unmarked nature perceived for this strategy yielded the findings of "transferable" for these two situations.

In contrast, in the "Flute" and "Moving Car" situations, the requestor does not have to feel such psychological burden vis-a-vis the requestee. Rather, the request intentions for these two situations connote "complaining." It is reasonable to assume, then, that the requestor takes for granted the requestee's accomplishing what is requested. However, it is highly speculative that this contextual factor influences the transferability for these two situations and leads to the obtained results of "non-realizable" (for the "Flute" situation) and "non-transferable" (for the "Moving Car" situation). Are there any substantial differences between Japanese and English in making requests to cope with the situations like "Flute" and "Moving Car" which might explain the "non-realizable/non-transferable" results? There might be some other factors affecting the transferability of the strategy of "I wonder" for the "Flute" and "Moving Car" situations, respectively. On the whole, then, further research is needed in order to find out what factors contribute to the results obtained for the transferability of this indirectness strategy.

Strategy of "I would appreciate it if you would do A". The strategy of "I appreciate" was found to be highly transferable for all the situations, except the "Flute." With regard to this strategy for the "Flute" situation, however, the paired t-test showed that there were not statistically significant differences in transferability between the strategy of "I appreciate" and the strategies of "Would you" and "Can you," both of which were found to be transferable for this particular situation. Hence, it might be reasonable to claim that the strategy of "I appreciate" for the "Flute" situation was "*marginally* non-transferable" with the L1-specific nature due to the relatively high mean acceptability rate for the Japanese request (4.432)." On the whole, for all the situations, the mean acceptability rates for the Japanese requests realized by this strategy were relatively high as compared to those realized by the other strategies in those situations. Taken together with the overall results of the "transferable" tendency of this strategy for those situations, it could be assumed that learners frequently use this strategy for such situations in Japanese as a relatively appropriate conventionalized form of request and are more likely to experience this indirectness strategy as psycholinguistically unmarked (language-neutral).

#### Proficiency Effects on the Transferability

For the "Questionnaire," "Airport," and "Moving Car" situations, Hypothesis 6 was confirmed, evidencing that there was a difference between Low ESL and High ESL learners in terms of their judgments on predicted transferability of indirect request strategies. As a matter of



fact, those situations manifest several cases in which the two proficiency groups conflicted with each other regarding their assessments on transferability at a simple bi-polar level, i.e., "transferable vs. non-transferable (or non-realizable)." <sup>16</sup> (See Table 7) This observation is particularly true to the "Questionnaire" situation: four out of the five cases (the strategies of "I would like," "Would you," "Can you," and "I appreciate") showed conflicting predictions.

The "disagreement" tendency between the two proficiency groups found for the above three situations further revealed that High ESL learners consistently provided "non-transferable (or non-realizable)" assessments for the strategy of "I would like" and "transferable" assessments for the strategies of "Would you," "I wonder," and "I appreciate" across the three situations. Low ESL learners did not attain such consistency. Of special concern were the "transferable" assessments made by High ESL learners for the strategies of "I wonder" and "I appreciate." Advanced ESL learners' prediction of appropriate request performance in their L2 in those situations was well supported by the real request performance elicited from native American-English speakers in Takahashi (1987). As a general finding of Takahashi (1987), native speakers of American-English most favored the strategies of "I wonder" and "I appreciate" in situations identical with or similar to those employed in the current study. In this sense, we might claim that those advanced learners attained native-like pragmalinguistic competence as for these three situations. In contrast, Low ESL learners' prediction of relevant patterns of L2 request realization appeared to be unstable, suggesting that they had not yet achieved a satisfactory degree of pragmalinguistic competence. Based on this observation, it could be claimed that, as far as the "Questionnaire," "Airport," and "Moving Car" situations were concerned, proficiency effects were operative in the learners' assessment of pragmatic transferability. [Note that the difference in proficiency or pragmalinguistic competence between High ESL and Low ESL groups here might be attributable to different length of residence (LOR) in the U.S. (the difference between the mean LOR of High ESL Group (51.1 months) and that of Low ESL Group (13.6 months) was found to be significant ( $t = -4.71, p < .0001$ )). Namely, High ESL learners might have had more opportunities to encounter L2 situations similar to the "Questionnaire," "Airport," and "Moving Car" situations due to their longer stay in the target-language community and thus succeeded in familiarizing themselves with those situations. This in turn led to attaining more correct judgments of the acceptability of indirectness strategies than Low ESL learners (cf. Blum-Kulka & Olshtain, 1986).]

With regard to the "Flute" situation, however, it was found that there was an agreement tendency between the two proficiency groups ( $\kappa = .71, p < .05$ ). Besides, the following finding was obtained: High ESL learners provided the "non-realizable" assessment for the strategy of "I wonder" and the "non-transferable" assessment for the strategy of "I appreciate." Since the native speakers of American-English in Takahashi (1987) most frequently relied on the strategies of "I wonder" and "I appreciate" in their role play performance in the identical situation, it can be



claimed that those advanced learners failed to make correct transferability predictions on those two indirectness strategies. How can we account for this phenomenon for this particular situation? Despite the obvious difference in proficiency and length of residence, both High ESL and Low ESL learners might happen to experience the same (and insufficient) amount of exposure to an L2 request situation similar to the "Flute" situation in this study. In other words, the same degree of familiarity with the target situational context perceived by those learners is assumed to yield the agreement tendency in their transferability assessment. This suggests that a familiarity factor could override such factors as linguistic proficiency and length of residence in the target-language community (see Eisenstein & Bodman, 1986 and Bodman & Eisenstein, 1988 for a similar claim on "learners' familiarity with the target contexts" in expressing gratitude in L2). However, it goes without saying that some empirical evidence should be obtained before making a conclusive claim on the effects of "contextual familiarity" in pragmatic transferability.

#### Implications for Takahashi and DuFon (1989)

One of the aims of the current study was to explicate the tendency which the Japanese learners of English presented regarding the indirectness strategies for the particular communicative contexts provided in Takahashi and DuFon (1989). Specifically, the Japanese learners of English in Takahashi and DuFon employed almost exclusively the indirectness strategies represented by the 'Want' statement ("I would like") and the 'Willingness' question ("Would you"). The present study then examined, through Hypotheses 1 and 2, whether those two L1 indirectness strategies really manifested a language-neutral nature and were predicted as transferable from L1 to L2 contexts. The answer to this issue is that the transferabilities of those two strategies are primarily determined by contextual factors (see the previous discussion section of "Indirectness Strategies and their Transferabilities"). However, the following tendency observed in the current study should be noted here. With regard to the "Flute" and "Questionnaire" situations, which were examined in Takahashi and DuFon (the "Violin" situation in their study for the current "Flute" situation), results similar to those of their study were obtained. That is, for the "Flute" situation, it was found that the strategy of "Would you," which was frequently employed by the Japanese ESL learners in Takahashi and DuFon, was relatively transferable from L1 to L2. On the other hand, for the "Questionnaire" situation, the strategy of "I would like," which was favored by the Japanese learners of English in the earlier study, was found to be relatively transferable.

The current study, however, revealed the following as well: the strategies of "I wonder" and "I appreciate" were also likely to manifest language-neutral nature; and thus a greater degree of their being transferable from Japanese to English was predictable. A question arises here as to why most Japanese learners of English in Takahashi and DuFon did not equally use those two

strategies in their L2. In fact, only one subject (out of nine) relied on the strategy of "I wonder" for the two situations examined in their study.

The possible explanation would be that the strategies of "I would like" and "Would you" were relatively *automatized* in their speech act performance in English. Thus those two indirectness strategies were far more likely to be available to them under the psychological pressure which they must have experienced in the role-play data-eliciting conditions adopted by Takahashi and DuFon. Contrary to those two automatized strategies, the strategies of "I wonder" and "I appreciate" might have been insufficiently automatized in the subjects' L2. In other words, their processing mechanism in performing English requests using those two strategies was still *immature* and could not function in an appropriate manner. To use Bialystok's (1982, 1988) model of two dimensions of language proficiency, the "immaturity" here can be specified as follows: the learners could analyze the strategies of "I wonder" and "I appreciate" as having requestive forces *but did not attain fluent access to that information or knowledge*. Hence, it is reasonable to assume that, in their role play performance, the strategies of "I wonder" and "I appreciate" were not (or less likely to be) employed. It should be noted here that, in the current study, such automaticity in English request performance was not required because the five indirectness strategies examined here were prepared by the researcher and the subjects were just asked to rate their acceptabilities. This methodological advantage for the subjects in the current study might have provided them with more opportunity or time to assess the acceptability of each indirectness strategy, i.e., including the strategies of "I wonder" and "I appreciate" (cf. Edmondson & House (1991)). In sum, the findings of the current study lead us to realize the crucial and essential difference existing between production under real-time conditions and receptive pragmatic judgment (as represented by the acceptability judgment in this study) and provide a base for exploring the nature of processing constraints in real-time conditions, a still neglected issue in interlanguage pragmatics.

### CONCLUSION

In the current study, an effort was made to investigate the nature of transferability at the pragmatic level. In so doing, the transferabilities of five indirectness strategies of request were examined and interpreted. The overall results showed that a given strategy was language-neutral and transferable for a certain request context but not for other contexts. Or some indirectness strategies were L1- or L2-specific and predicted as being non-transferable for given contexts; but these same strategies were found to be transferable for other request situations. Since the variables of familiarity, gender, and social status were strictly controlled in the current study, some contextual factors other than the above variables seem to have played a major role in determining the transferabilities of those indirectness strategies. Those contextual factors may include the

content of the situations and/or request imposition. On the whole, however, at this stage of research in this area, what kind of or which contextual factors *most* affect pragmatic transferability is hard to decide. In fact, various factors must be taken into account whenever this type of research is conducted--the relationship of the interlocutors in a given situation (e.g., familiarity, status difference/equal, gender difference/equal, age difference/equal), the position of request realization in the discourse (e.g., requests performed at the beginning of the discourse versus those realized toward the end of the discourse), the content of the situations (e.g., requests for the "first-time around" versus "second-time around"), and the request imposition manifested through the content of the situations. In particular, as discussed earlier on the strategy of "I wonder," it is highly conceivable that the request imposition would affect transferability of each indirectness strategy to a great extent. Failure to investigate this point in this study surely compels us to conduct further research. The variables attributable to subjects, such as gender, age, and proficiency, must also be investigated thoroughly. In particular, as an immediate study, the proficiency effect on transferability, which was found to be a controversial factor against the effect of familiarity with a target situational context, should be further pursued in a more systematic manner.

Related to the current study, in particular, to the proficiency effects on transferability, "non-conventionalized" forms of indirect requests should also be included and the degree of their transferability ought to be investigated. To be more specific, unlike Takahashi (1987) and Takahashi and DuFon (1989), the current study focused on the strategies of "conventionalized" indirect requests and excluded "non-conventionalized" indirect requests, such as "hints." These were excluded because of methodological difficulties experienced in constructing the materials. If the transferability of "non-conventionalized" indirect requests were also examined, other distinct characteristics not detected in this study might be identified among different proficiency groups. Hence, further research is needed by making some endeavor to incorporate "non-conventionalized" indirect requests into the current study framework.

In order to carry out the studies mentioned above, however, the interpretation scheme developed specifically for this current study may not be appropriate. In other words, with the interpretation scheme which compels us to undertake a *situation-based* analysis, it is hard to get a holistic picture presenting significant interactions among situational variables, language proficiency, and some other factors. This urges us to modify and refine the current operational definition of transferability at the pragmatic level. In fact, whether or not a more relevant operational definition of transferability is successfully available will determine the fate of future studies.

Along the above research line identified as a result of the current study, the following three studies should also be pursued in order to grasp a full picture of transferability in the area of

pragmatics. The first study suggested here concerns the pragmalinguistic competence of English-speaking learners of Japanese as a second language. Since the current study focused on learners of "English" as a second language, it must be significant to investigate how and to what extent given English indirect request strategies are predicted as "transferable" or "non-transferable" from L1 (English) to L2 (Japanese) across various proficiency levels. Through this type of study, it is expected that we can gain a more significant insight into the nature of "second language acquisition" at the pragmatic level.

With regard to a second study to be undertaken in the future, as Adjemian (1983) claims, the predictability of transfer is further complicated by virtue of the effects of affective variables. Hence, we should explore how and to what extent learners' motivation for learning their target language and their attitude toward people of the target-language community affect the transferability of L1 indirect request strategies (see also Faerch & Kasper, 1986).

Lastly, a study examining the predictive power of pragmatic transferability or the significance of a role of pragmatic transferability in a performance model should be conducted. Specifically, the primary role of pragmatic transferability examined in the current study is *predicting* whether or not a given indirect request strategy will be transferred from L1 to L2 when a request is performed in L2 communicative context. That is, solely based on the information available from the examination of transferability of a given strategy, we cannot definitely claim that the strategy will actually be *transferred* (or *not transferred*) from L1 to L2. Transfer of that particular strategy may or may not take place. As a matter of fact, as already discussed earlier, subjects can successfully undertake an acceptability judgment task for English indirect requests although they fail to use some of them in face-to-face communicative situations. Failure to use some strategies was understood as follows: some indirect request strategies were less *automatized* and thus not immediately retrieved from their memory in a real context. In view of this point, our next research should be focused on an examination of the extent to which pragmatic transferability can successfully *predict* the transfer of a given indirect request strategy. In so doing, attempts should be made to investigate the following two points: (1) the comparison between the results of the transferability predictions made in a particular request situation and the *real performance* of requests made in the corresponding request context (which could be elicited through, for instance, role plays, etc.); and (2) the relationship between transferability of a given strategy and the degree of automaticity of that particular strategy measured in a context of L2 performance. Relating to the second point above, a further study intending to explore the relationship between transferability and the degree of automaticity in realizing L1 indirect requests would also provide a base for our further understanding of the nature of pragmatic transferability (see Faerch & Kasper, 1986). It is expected that those studies on "pragmatic transferability" will enable us to help L2 learners develop

their awareness of the potential illocutionary force of any conventional speech act form in the target language.

## **ACKNOWLEDGMENTS**

This is the revised and full version of the paper entitled "Transferability of L1 indirectness strategies to L2 contexts," which was presented at the 6th Annual International Conference on Pragmatics and Language Learning in April, 1992. The author wishes to thank Dr. Gabriele Kasper for her insightful comments and suggestions. The author also extends special thanks to Dr. Eric Kellerman and Dr. Shuqiang Zhang for their valuable comments on an earlier version of this paper. Responsibility for any errors in the paper, however, lies solely with the author.

## NOTES

1. The notion of typological markedness is closely related to the notion of implicational relations. By equalizing the notion of "typological marked" to that of "degree of difficulty," Eckman (1977) defines "markedness" as follows: "A phenomenon A in some language is more marked than B if the presence of A in a language implies the presence of B; but the presence of B does *not* imply the presence of A" (p. 320).
2. Kellerman (1986), which focuses on another polysemous Dutch word *oog* (eye), claims that a simple multiplicative interaction between judgments of *similarity* and *frequency* can also predict transferability judgments in a number of cases.
3. According to Sharwood Smith & Kellerman (1989), there are three stages which characterize the U-shaped behavior in language performance. At Stage 1, learners tend to show targetlike performance in some limited linguistic domain. Stage 2 is characterized by performance in this same area which is now deviant (in terms of omission or commission) as compared to the target model and thus different from performance at Stage 1. At Stage 3, those structures present in Stage 1 but to some extent suppressed in Stage 2 appear again. This U-shaped behavior has so far been identified in the area other than pragmatics (for example, see Ervin (1964) for L1 morphology; Bowerman (1982) for L1 syntax; Jordens (1977) and Kellerman (1977, 1978/87) for L2 lexis); and each of the three stages is represented by different language proficiency.
4. In their discussion on "waffle (verbosity)" phenomenon manifested in L2 learners' responses in written production questionnaires, Edmondson & House (1991) argue that the difference observed between learners' role play performance and their responses in written production questionnaires is attributable to learner processing problems. According to them, such problems are less evident in face-to-face interaction.
5. "Convention of usage" refers to conventions of the culture that uses the language (Morgan, 1978). According to Clark (1979), "conventions of usage" consist of two kinds of pragmalinguistic conventions: one is the *conventions of means*, which specify a semantic device by which an indirect request can be performed; and the other is the *conventions of form*, which specify the exact wording used.
6. The "conventional indirectness level" of the taxonomy realized by the explicit reference to desired actions consists of nine conventions of usage of indirect requests as shown below (from most direct to least direct):
  - 1) 'Want' statement (level 1.1): Sentences stating S's wish or want that H will do A. (e.g., "I would like you to open the window.")
  - 2) 'Expectation' statement (level 1.2): Sentences stating S's expectation of H's doing A. (e.g., "You can open the window," "You should open the window.")
  - 3) 'Willingness' question (level 1.3): Sentences asking H's will, desire, or willingness to do A. (e.g., "Would you open the window?", "Would you be willing to open the window?")
  - 4) 'Ability' question (level 1.4): Sentences asking H's ability to do A. (e.g., "Can you open the window?", "Could you open the window?")
  - 5) 'Reason' question (level 1.5): Sentences asking reasons for H's not doing A. (e.g., "Why don't you open the window?")
  - 6) 'Permission' question (level 1.6): Sentences asking H's permission for S's requesting H to do A. (e.g., "Can I ask you to open the window?")
  - 7) 'Mitigated ability' question (level 1.7): Interrogative sentences embedding one of the clauses/gerunds concerning H's doing A. (e.g., "Do you think that you can open the



window?")

8) '*Mitigated ability*' statement (level 1.8): Declarative sentences questioning H's doing A. (e.g., "I wonder if you could open the window.")

9) '*Mitigated expectation*' statement (level 1.9): Sentences concerning S's expectation of H's doing A in hypothetical situations. (e.g., "I would appreciate it if you would open the window.")

7. Takahashi (1987) established the taxonomy based on Leech's (1980, 1983) Tact Maxim. Briefly, the taxonomy is interpreted in the following manner in the case of directives (i.e., requests) with the forms of "You should open the window" (Level 1.2), "Will you open the window?" (Level 1.3), and "Can you open the window?" (Level 1.4).

The directive "Will you open the window?" (Level 1.3) is more tactful than the directive "You should open the window" (Level 1.2) since its yes/no question form overtly allows the hearer to have freedom of response, i.e., the freedom to say "yes" or "no," according to his/her "will" or "desire" to do the requested action. With this directive, however, the hearer does have some difficulty answering, "No, I won't," because such a negative answer will make him/her appear uncooperative and unwilling to carry out his/her part of the interaction. To put it another way, the freedom to refuse is not perfectly guaranteed to the hearer. In this sense, the directive "Can you open the window?" (Level 1.4) is more tactful than "Will you open the window?" in that the speaker gives the hearer the freedom to refuse because the negative answer can be justified by the inability on the part of the hearer to do the desired action.

The Tact Maxim claims a positive correlation between tactfulness and indirectness, i.e., the more tactful forms are more indirect. Hence, in the above, "Will you open the window" (Level 1.3) is more indirect than "You should open the window" (Level 1.2) but less indirect than "Can you open the window?" (Level 1.4). Note here that "indirectness" as a result of tactfulness does not necessarily correlate with "politeness" (see also Blum-Kulka (1987)). As Leech (1980) claims, the utterance "Would you mind leaving the room?" is a tactful attempt to avoid conflict, but can be extremely impolite on certain occasions. Hence, Takahashi's taxonomy of indirectness excludes the notion of politeness. Also note that this taxonomy is a purely theoretically motivated attempt and some empirical support remains to be obtained. Furthermore, it is also relevant here to note that this taxonomy is only effective between English and Japanese directives and may not be applicable to English-Korean or Japanese-Chinese comparisons of indirect directives, as opposed to the claim of Fraser (1975) on the universal strategies for realizing speech acts.

8. Table 1 indicates the result for the "Violin" situation (equivalent to the "Flute" situation in this study) regarding the indirectness levels of the requests performed as the "first" requests. Table 2 shows the result for the "Questionnaire" situation concerning the indirectness levels of the requests performed after the requestee's "excuse."

9. The difference in the mean TOEFL scores between those two proficiency groups was found to be significant ( $t = -6.691$ ,  $p < .0001$ ). Hence, it can be claimed that the cut-off point for the TOEFL scores in creating the two groups in this study marked a real difference between the groups.

10. In the corresponding "violin" situation in Takahashi (1987) and Takahashi & DuFon (1989), the situation was described in a way that a requestor must ask her next-door neighbor to change "her daughter's violin practice time." In this study, however, due to an advantage for providing a uniform format for the questionnaire-filling-out instruction (applicable to all of the four situations), the form of asking the next-door neighbor to change "her own practice time" was taken.

11. As a matter of fact, it cannot definitely be denied that the transferability prediction of L1 indirect request strategies could also be affected by the learner's knowledge of L2 indirect request strategies. Accordingly, as opposed to Kellerman's (1977, 1978/87, 1979a, 1986) claim that transferability can be determined solely based on L1-specific features which are independent of the



L2, the current study will focus on the role of L2-specific features as well (see also Selinker's (1969) another claim on the occurrence of language transfer, i.e., language transfer does not take place when a significant trend appears in the interlanguage (L2) but not in the native language).

12. Kappa ( $\kappa$ ) is an alternate form of reliability coefficient for nominal scales, which was first proposed and developed by Jacob Cohen (cf. Cohen, 1960). Whereas percentage agreement includes agreement which can be accounted for by chance, Kappa provides the proportion of agreement after agreement which can be attributed to chance has been removed. Cohen (1968) further proposed weighted Kappa (equivalent to the product-moment  $r$ ), which enables disagreements of varying gravity to be weighted accordingly. In the current study, however, the incorporation of ratio-scaled degrees of disagreement to each disagreement cells (of the  $k \times k$  table) was judged to be unnecessary; and thus, simple Kappa, instead of weighted Kappa, was adopted to determine the degree of agreement between the two proficiency groups regarding their claims on transferability of the indirectness strategies. The upper limit of Kappa is 1.00 (i.e., complete agreement); zero means that observed agreement can be exactly accounted for by chance; and negative values show that there is less observed agreement than is expected by chance. Further note that all of the following assumptions of Kappa were observed in the current study:

- 1) The units are independent.
- 2) The categories of the nominal scale are independent, mutually exclusive, and exhaustive.
- 3) The judges operate independently.

13. For the "Moving Car" situation, one subject from High ESL Group failed to conduct the acceptability judgment task. Hence, the total number of subjects reached thirty-six.

14. The interpretation that the observed subjects' reliance on the strategy of "I would like" may be attributable to the situational feature of "second-time around" is highly plausible in view of the finding of Ervin-Tripp, Guo, & Lampert (1990). Specifically, in their attempt to investigate politeness and persuasion strategies observed in children's "control acts," Ervin-Tripp et al. found that one group of their subjects (older children in their home sample) frequently aggravated their "retried" directives when their first attempts were ignored. Although their study is not strictly comparable to the current study, their finding strongly suggests that the situational constraint characterized by "second-time around" may influence both production (Takahashi (1987) and Takahashi & DuFon (1989)) and perception (the current study) of indirect request strategies in one way or another.

15. The "Questionnaire" situation differs from the rest because, as discussed for the strategy of "I would like," the requestor in this situation seems to be justified to utilize an aggressive means of employing the second pronoun "you" due to the requestee's failure to fill out the questionnaire previously asked for while realizing the imposing nature of the context. It must be interesting to investigate which factor will affect transferability to a greater extent.

16. With regard to the "Airport" situation, four cases out of the five indicate the agreement between Low ESL Group and High ESL Group. Based on this ratio, one might argue that this situation represents the case for "agreement" between those two proficiency groups, in addition to the "Flute" situation. However, for this situation,  $\kappa = .55$  was obtained, with which the null hypothesis of Kappa, "no agreement," could not be rejected. Note that this coefficient was computed by removing the chance factors in agreement; and thus it presents a more precise picture of agreement between those groups than the above ratio (i.e., 4/5). Hence, it can conclusively be claimed that the "Airport" situation represents the case of "no agreement."

## REFERENCES

- Adjemian, C. (1983). The transferability of lexical properties. In S. Gass & L. Selinker (Eds.), *Language transfer in language learning*. Rowley, MA: Newbury House.
- Andersen, R. W. (1983). Transfer to somewhere. In S. Gass & L. Selinker (Eds.), *Language transfer in language learning*. Rowley, MA: Newbury House.
- Beebe, L., T. Takahashi, & R. Uliss-Weltz. (1985/1990). Pragmatic transfer in ESL refusals. In R. Scarcella, S. Krashen, & E. Andersen (Eds.), *Developing communicative competence in a second language*. Cambridge, MA: Newbury House.
- Bialystok, E. (1982). On the relationship between knowing and using linguistic form. *Applied Linguistics*, 3, 181-206.
- Bialystok, E. (1988). Psycholinguistic dimensions of language proficiency. In W. E. Rutherford & M. Sharwood Smith (Eds.), *Grammar and second language teaching*. New York: Newbury House.
- Blum-Kulka, S. (1987). Indirectness and politeness in requests: Same or different? *Journal of Pragmatics*, 11, 131-146.
- Blum-Kulka, S. & Olshtain, E. (1986). Too many words: Length of utterance and pragmatic failure. *Studies in Second Language Acquisition*, 8, 165-180.
- Bodman, J. W. & Eisenstein, M. (1988). May God increase your bounty: The expression of gratitude in English by native and nonnative speakers. *Cross Currents*, 15, 1-21.
- Bowerman, M. (1982). Starting to talk worse: Clues to language acquisition from children's late speech errors. In S. Strauss (Ed.), *U-shaped behavioral growth*. New York: Academic Press.
- Clark, H. (1979). Responding to indirect speech acts. *Cognitive Psychology*, 11, 430-477.
- Cohen, A. D. & Olshtain, E. (1981). Developing a measure of sociocultural competence: Case of apology. *Language Learning*, 31, 1, 112-134.
- Cohen, J. (1960). A coefficient of agreement for nominal scales. *Educational and Psychological Measurement*, 20, 1, 37-46.
- Cohen, J. (1968). Weighted Kappa: Nominal scale agreement with provision for scaled disagreement or partial credit. *Psychological Bulletin*, 70, 4, 213-220.
- Eckman F. R. (1977). Markedness and the contrastive analysis hypothesis. *Language Learning*, 27, 2, 315-330.
- Edmondson, W. & House, J. (1991). Do learners talk too much?: The waffle phenomenon in interlanguage pragmatics. In R. Phillipson, E. Kellerman, L. Selinker, & M. S. Smith (Eds.), *Foreign/second language pedagogy research*. Clevedon: Multilingual Matters.
- Eisenstein, M. & Bodman, J. W. (1986). 'I very appreciate': Expressions of gratitude by native and non-native speakers of American English. *Applied Linguistics*, 7, 2, 167-185.
- Ervin, S. H. (1964). Imitation and structural change in children's language. In E. H. Lenneberg (Ed.), *New directions in the study of language*. Cambridge, MA: MIT Press.
- Ervin-Tripp, S., Guo, J., & Lampert, M. (1990). Politeness and persuasion in children's control acts. *Journal of Pragmatics*, 14, 307-331.
- Faerch, C. & Kasper, G. (1986). Cognitive dimensions of language transfer. In E. Kellerman & M. Sharwood Smith (Eds.), *Crosslinguistic influence in second language acquisition*. New York: Pergamon.
- Faerch, C. & Kasper, G. (1987). Perspectives on language transfer. *Applied Linguistics*, 8, 2, 111-136.
- Faerch, C. & Kasper, G. (1989). Internal and external modification in interlanguage request realization. In S. Blum-Kulka, J. House, & G. Kasper (Eds.), *Cross-cultural pragmatics*. Norwood, NJ: Ablex.
- Fraser, B. (1975). Hedged performatives. In P. Cole & J. Morgan (Eds.), *Syntax and semantics, volume 3: Speech acts*. New York: Academic Press.
- Gass, S. (1979). Language transfer and universal grammatical relations. *Language Learning*, 29, 2, 327-344.

- Hijirida, K. & Sohn, H. (1986). Cross-cultural patterns of honorifics and sociolinguistic sensitivity to honorific variables: Evidence from English, Japanese, and Korean. *Papers in Linguistics*, 19, 3, 365-401.
- House, J. & Kasper, G. (1987). Interlanguage pragmatics: Requesting in a foreign language. In W. Lorsch & R. Schulze (Eds.), *Perspectives on language in performance*. Festschrift for Werner Hüllen, Tübingen: Narr.
- Jordens, P. (1977). Rules, grammatical intuitions and strategies in foreign language learning. *Interlanguage Studies Bulletin*, 2/2, 5-76.
- Kellerman, E. (1977). Towards a characterization of the strategy of transfer in second language learning. *Interlanguage Studies Bulletin Utrecht*, 2, 1, 58-145.
- Kellerman, E. (1978/87). Giving learners a break: Native intuitions as a source of predictions about transferability. *Working Papers on Bilingualism*. No. 15, March.
- Kellerman, E. (1979a). The problem with difficulty. *Interlanguage Studies Bulletin*, 4/1, 27-48.
- Kellerman, E. (1979b). Transfer and non-transfer: where we are now. *Studies in Second Language Acquisition*, 2, 37-57.
- Kellerman, E. (1983). Now you see it, now you don't. In S. Gass & L. Selinker (Eds.), *Language transfer in language learning*. Rowley, MA: Newbury House.
- Kellerman, E. (1984). The empirical evidence for the influence of the L1 in interlanguage. In A. Davies et al. (Eds.), *Interlanguage*. Edinburgh University Press.
- Kellerman, E. (1986). An eye for an eye: Crosslinguistic constraints on the development of the L2 lexicon. In E. Kellerman & M. Sharwood Smith (Eds.), *Crosslinguistic influence in second language acquisition*. Oxford: Pergamon Press.
- Leech, G. (1980). *Explorations in semantics and pragmatics*. Amsterdam: John Benjamins B. V.
- Leech, G. (1983). *Principles of pragmatics*. New York: Longman.
- Martin, S. E. (1975). *A reference grammar of Japanese*. New Haven and London: Yale University Press.
- Matsumoto, Y. (1988). Reexamination of the universality of face: Politeness phenomena in Japanese. *Journal of Pragmatics*, 12, 403-426.
- Morgan, J. (1978). Two types of convention in indirect speech acts. In P. Cole (Ed.), *Syntax and semantics, volume 9: Pragmatics*. New York: Academic Press.
- Olshtain, E. (1983). Sociocultural competence and language transfer: The case of apology. In S. Gass & L. Selinker (Eds.), *Language transfer in language learning*. Rowley, MA: Newbury House.
- Olshtain, E. & Cohen, A. D. (1989). Speech act behavior across languages. In H. W. Dechert & M. Raupach (Eds.), *Transfer in language production*. Norwood: Ablex.
- Ringbom, H. (1978). On learning related and unrelated languages. *Moderna Språk*, 72/1, 21-25. (cited in Ringbom, 1985).
- Ringbom, H. (1985). The influence of Swedish on the English of Finnish learners. In H. Ringbom (Ed.), *Foreign language learning and bilingualism*. Åbo: Åbo Akademi.
- Searle, J. (1975). Indirect speech acts. In P. Cole & J. Morgan (Eds.), *Syntax and semantics, volume 3: Speech acts*. New York: Academic Press.
- Selinker, L. (1969). Language transfer. *General Linguistics*, 9, 67-92.
- Sharwood Smith, M. & Kellerman, E. (1989). The interpretation of second language output. In H. W. Dechert & M. Raupach (Eds.), *Transfer in language production*. Norwood: Ablex.
- Takahashi, S. (1987). *A contrastive study of indirectness exemplified in L1 directive speech acts performed by Americans and Japanese*. Unpublished MA Thesis, University of Illinois at Urbana-Champaign.
- Takahashi, S. & DuFon, M. (1989). *Cross-linguistic influence in indirectness: The case of English directives performed by native Japanese speakers*. Unpublished paper, University of Hawaii at Manoa.
- Takahashi, T. & Beebe, L. (1987). The development of pragmatic competence by Japanese learners of English. *JALT Journal*, 8, 2, 131-155.
- Wolfson, N. (1981). Compliments in cross-cultural perspective. *TESOL Quarterly*, 15, 2, 117-124.

- Wolfson, N. (1989). *Perspectives*. New York: Newbury House.
- Zobl, H. (1980). The formal and developmental selectivity of L1 influence on L2 acquisition.  
*Language Learning*, 30, 1, 43-57.

# APPENDIX A

## Taxonomy developed in Takahashi (1987)

		Rank	Level	Descriptions/Representative Forms	
Direct	Directives	1	0.0	Imperatives (English) Open the window. You will open the window.	(Japanese) Mado o ake-nasai, ake-ro, ake-te kudasai.
	Indirect	2	1.1	Sentences stating S's wish or want that H will do A. (English) I want (would like) you to open the window. Statement of Want I want a pencil. I want to borrow a pencil.	(Japanese) Mado o ake-te moraitai, ake-te itadaki tai. Statement of Want Empitsu ga hoshii no desu. Empitsu o kari-tai no desu (ga).
Indirect	Level 1 Action Desired to Reference	3	1.2	Sentences stating S's expectation of H's doing A. (English) You can open the window. You should open the window.	(Japanese) (Anata nara) mado o ake-rare masu (yo). Mado o akeru-beki desu.
		4	1.3	Sentences asking H's will, desire, or willingness to do A. (English) Will/Won't you open the window? Would you open the window? Would you be willing to open the window? Would you mind opening the window?	(Japanese) Rank 4a: Level 1.3.1 Mado o ake-te kure masu ka, Mado o ake-te kudasai masu ka. Rank 4b: Level 1.3.2 Mado o ake-te morae masu ka, Mado o ake-te itadake masu ka.
		5	1.4	Sentences asking H's ability to do A. (English) Can/Can't you open the window? Could/Couldn't you open the window?	(Japanese) Mado o ake-rare masu ka, Mado o akeru koto deki masu ka.
		6	1.5	Sentences asking reasons for H's not doing A. (English) Why don't you open the window? Don't you have to open the window?	(Japanese) Dooshite mado o akenai no desu ka.
	( Explicit	7	1.6	Sentences asking H's permission for S's requesting H to do A. (English) Can (May) I ask you to open the window?	(Japanese) Mado o ake-te kudasaru yoo onegai dek' masu ka.

H = hearer, S = speaker, A = act/action

(continued)

		Rank	Level	Descriptions/Representative Forms	
Directives	Indirect (Explicit Reference to Desired Action)	1	8	1.7	Interrogative sentences embedding one of the clauses/gerunds concerning H's doing A.  (English) Do you think that you can open the window? How about opening the window?  (Japanese) Mado o ake-rareru to omoi mase-n ka. Mado o ake-te wa ikaga desu ka
			9	1.8	Declarative sentences questioning H's doing A.  (English) I wonder if you could open the window.  (Japanese) Mado o ake-rare ru ka doo ka to omoi mashi te.
			10	1.9	Sentences concerning S's expectation of H's doing A in hypothetical situations.  (English) I would appreciate it if you would open the window.  (Japanese) Mado o ake-te itadakeru to arigatai no desu ga.
Indirect	Indirect (Implicit Reference to Desired Action)	2	11	2.1	Interrogative sentences with implicit reference to the action.  (English) Are we out of coffee? What are you laughing at? May (Can) I have some coffee? *Should you close the window? * Intent: Don't close the window.  (Japanese) Rank 11a: Level 2.1.1 Onegai deki mase-n desho ka. Rank 11b: Level 2.1.2 Interrogative sentences other than the above.
			12	2.2 2.2.1	Declarative sentences with implicit reference to the action. Sentences manifesting S's literal implication  Rank 12: Level 2.2.1-1  (English) Need Statement I need a pencil. I need to borrow a pencil.  (Japanese) Need Statement Empitsu ga iru no desu. Empitsu ga hitsuyoona no desu.  Onegai itashi masu. Onegai shitai no desu ga.  Rank 12+: Level 2.2.1-2  (English) Declarative sentences other than the above. e.g.) My mouth is parched.
			13	2.2.2	Sentences manifesting S's non-literal implication  (English) - Ironical expressions e.g.) I am sure the cat likes having its tail pulled.  (Japanese)



## APPENDIX B

## (Part 1)

## Situation 4

あなたは、明日、早朝の飛行機に乗るため、朝5時に家を出なければなりません。幸い、隣に住むSさん(50代)が早朝空港勤務のため、いつも5時に車で出かけるようです。そこで、あなたは、Sさんに空港まで乗せて行ってもらえるよう、頼みに行くことにしました。

あなた： あとう、Sさん、ひとつお願いがあるんですが、

S： あら、何かしら。

あなた： 明日の朝一時的飛行機に乗らなければならぬんです。

1) 空港まで私を乗せて行っていていただけないかと思ひまして、

reject	1	2	3	4	5	accept

2) 空港まで私を乗せて行っていていただくことはできませんか？

reject	1	2	3	4	5	accept

3) 空港まで私を乗せて行っていていただけると有難いのですが、

reject	1	2	3	4	5	accept

4) 空港まで私を乗せて行っていていただけますか？

reject	1	2	3	4	5	accept

5) 空港まで私を乗せて行っていていただきたいのですが、

reject	1	2	3	4	5	accept

## (Part 2)

## Situation 4

Tomorrow morning, you will have to leave your home for the airport around 5 a.m. to catch an early flight. Ms. S, your next-door neighbor (who is in her 50s), works at the airport early in the morning and so she must also leave her house around 5 a.m. She drives her own car to work. So, you decide to ask Ms. S to give you a ride to the airport.

YOU: Well, Ms. S, can I ask you to do me a favor?

S: Yes, what can I do for you?

YOU: I need to catch a very early flight tomorrow morning. \_\_\_\_\_

1) Would you give me a ride to the airport?

reject	1	2	3	4	5	accept

2) I wonder if you could give me a ride to the airport.

reject	1	2	3	4	5	accept

3) I would like you to give me a ride to the airport.

reject	1	2	3	4	5	accept

4) I would appreciate it if you would give me a ride to the airport.

reject	1	2	3	4	5	accept

5) Can you give me a ride to the airport?

reject	1	2	3	4	5	accept